



*Town of Yountville*  
*"The Heart of the Napa Valley"*

**MEDIA RELEASE**

**FOR IMMEDIATE RELEASE**

**Date:** March 9, 2011

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**Subject:** Online Web Payments – Experiencing Technical Difficulties

On March 1, 2011, the Town launched "online bill-pay" available to all Utility Customers. Upon the launch of this new feature, we began to experience technical difficulties with customer's receiving errors upon account setup. We are diligently working to resolve this issue, and are hopeful to have online bill-pay up and running as soon as possible. We apologize for any inconvenience.

If you have any questions, please contact us at 707-944-8851

**### END ###**