



2016 Yountville Library Survey

The Town of Yountville and Scott Owens, the Town's appointed representative to the Napa County Library, are interested in gaining a better understanding of how the library is serving residents and visitors. Responses from this survey will inform library usage patterns, so we can work to strengthen the local branch. **This survey will close on Friday April 29, 2016** and all responses are anonymous. If you have questions or are having trouble taking this survey, please contact Preya Nixon, Management Fellow at pnixon@yville.com

1. How often do you visit the library?
 - a. At least once a week
 - b. Once a month
 - c. Once every six months or less
 - d. I have never visited the library

2. If you have not visited the Yountville Branch Library in the last year, which of the following reasons describes why?
 - a. The library hours were not convenient
 - b. The library is only for children
 - c. I access media and books elsewhere
 - d. I don't have a library card
 - e. Other – explain...

3. What are your main reasons for using the library? (check all that apply)
 - a. to borrow books, CDs, videos, DVDs
 - b. for reference/research
 - c. to use the children's library and/or attend children's programs
 - d. to use the computers
 - e. to study/work
 - f. as a community/public space to meet with friends
 - g. to use the interlibrary loan system

4. Which of the following items have you checked out from the library?
- Ebooks
 - CDs
 - DVDs
 - Children's media (tablets such as LaunchPad)
 - books
5. Have you attended one or more of the following programs?
- Family story time
 - Children's crafts programs
 - Read to A Dog
 - Adult Program
6. How do you find out what is happening at the library?
- Friend
 - Teacher
 - local publications (newspaper)
 - Library staff
 - Library web site
 - Social media (Facebook, Nextdoor)
7. What are the best days **during the school year** for you to use the library? (check all that apply)
- a. Mon. Tues. Wed. Thurs. Fri. Sat.
8. What are the best times **during the school year** for you to use the library? (check all that apply)
- a. Morning (10-12 noon) Afternoon (12 noon-5 pm) Evening (5 pm-7 pm)
9. What are the best days **during the summer** for you to use the library? (check all that apply)
- a. Mon. Tues. Wed. Thurs. Fri. Sat.
10. What are the best times **during the summer** for you to use the library? (check all that apply)
- a. Morning (10-12 noon) Afternoon (12 noon-5 pm) Evening (5 pm-7 pm)

11. What could the library do to improve its services?

12. What could the library do to better assist you with your involvement in the community?

Thank you for completing this survey! A summary of the results will be presented at a Town Council meeting in the summer. For additional questions, please contact Scott Owens, Library Commissioner, Town of Yountville, at scottowens707@gmail.com