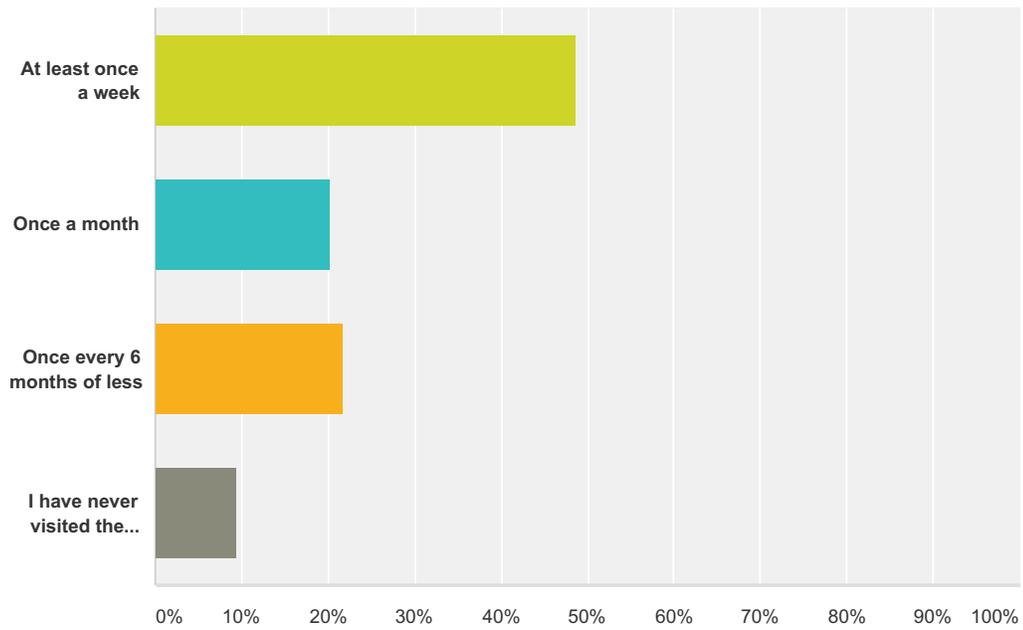


Q1 How often do you visit the library?

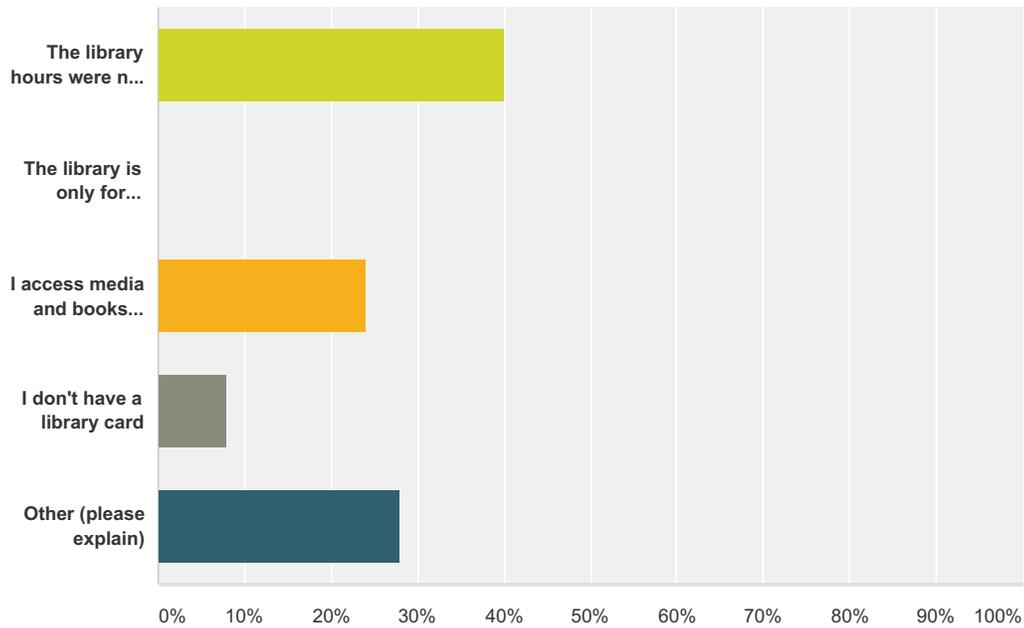
Answered: 74 Skipped: 0



Answer Choices	Responses
At least once a week	48.65% 36
Once a month	20.27% 15
Once every 6 months of less	21.62% 16
I have never visited the library	9.46% 7
Total	74

Q2 If you have not visited the Yountville Branch Library in the last year, which of the following reasons describes why?

Answered: 25 Skipped: 49

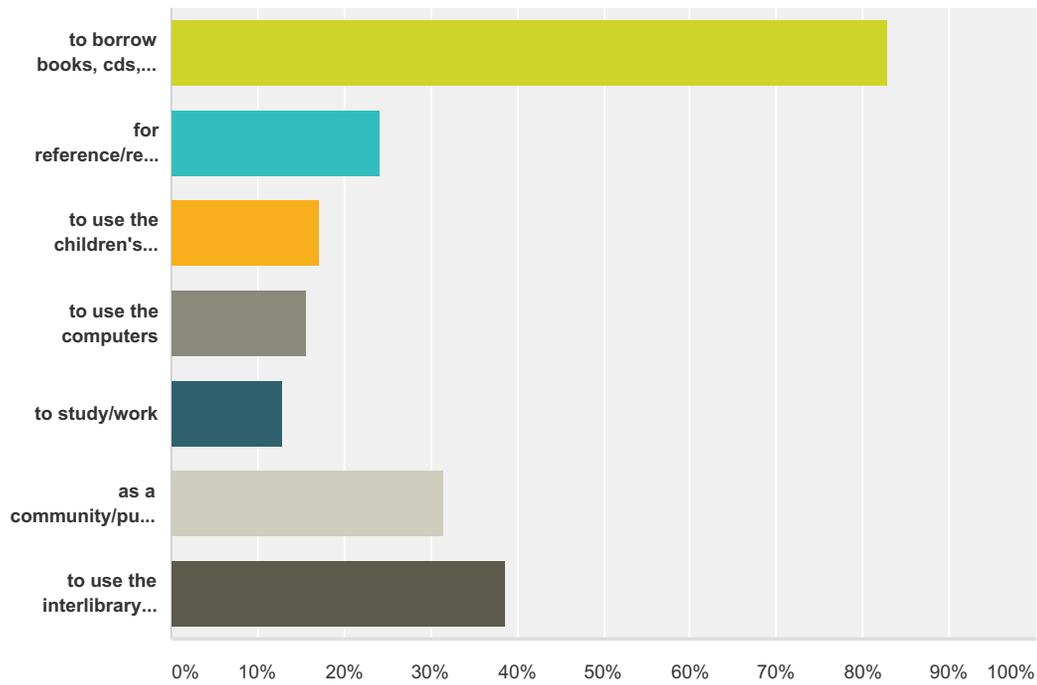


Answer Choices	Responses
The library hours were not convenient	40.00% 10
The library is only for children	0.00% 0
I access media and books elsewhere	24.00% 6
I don't have a library card	8.00% 2
Other (please explain)	28.00% 7
Total	25

#	Other (please explain)	Date
1	Disabled	4/19/2016 5:41 PM
2	not enough books	4/18/2016 11:08 AM
3	go to St Helena	4/18/2016 10:34 AM
4	We visit every week	4/18/2016 9:46 AM
5	Visit regularly	4/15/2016 5:13 PM
6	I wish it could be open more like other branches	4/15/2016 5:04 PM
7	Lack knowledge about library	4/9/2016 3:02 PM

Q3 What are your main reasons for using the library? (check all that apply)

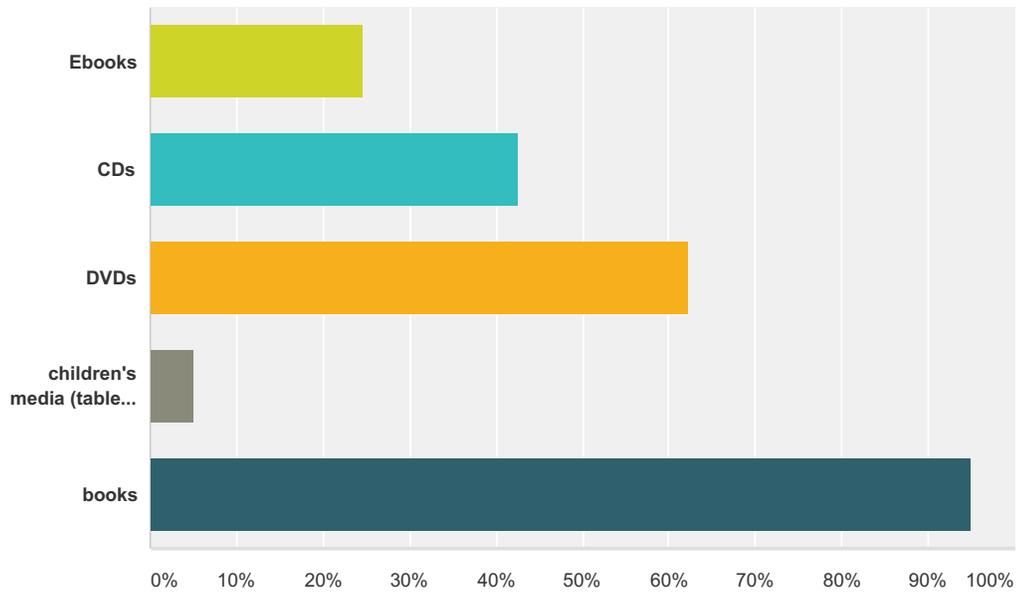
Answered: 70 Skipped: 4



Answer Choices	Responses
to borrow books, cds, videos, dvds	82.86% 58
for reference/research	24.29% 17
to use the children's library and/or attend children's programs	17.14% 12
to use the computers	15.71% 11
to study/work	12.86% 9
as a community/public space to meet with friends	31.43% 22
to use the interlibrary loan system	38.57% 27
Total Respondents: 70	

Q4 Which of the following items have you checked out from the library? (check all that apply)

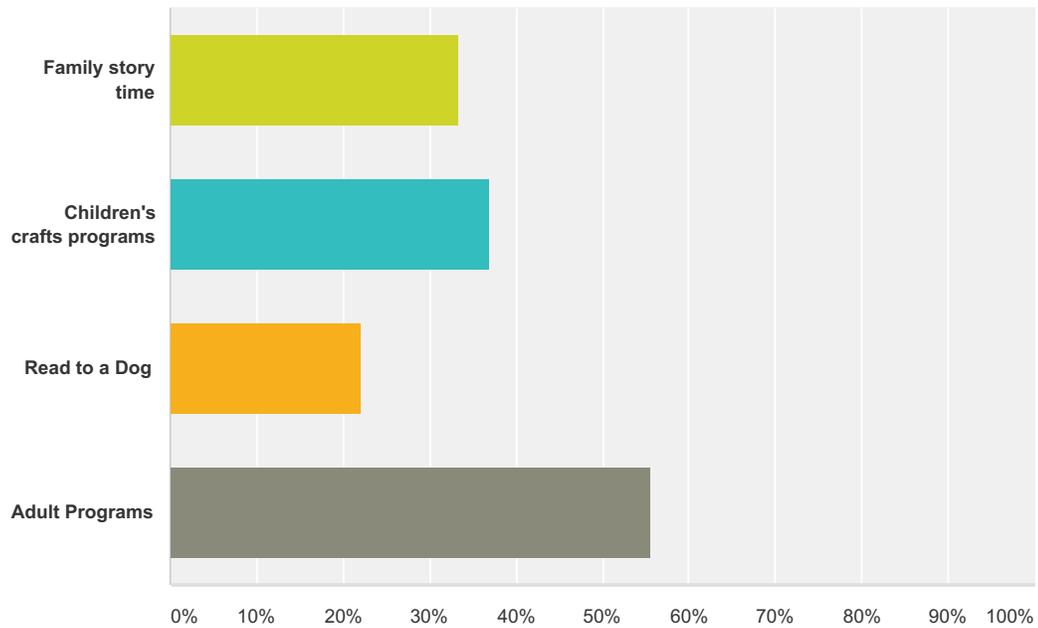
Answered: 61 Skipped: 13



Answer Choices	Responses
Ebooks	24.59% 15
CDs	42.62% 26
DVDs	62.30% 38
children's media (tablets such as LaunchPad)	4.92% 3
books	95.08% 58
Total Respondents: 61	

Q5 Have you attended one or more of the following programs? (check all that apply)

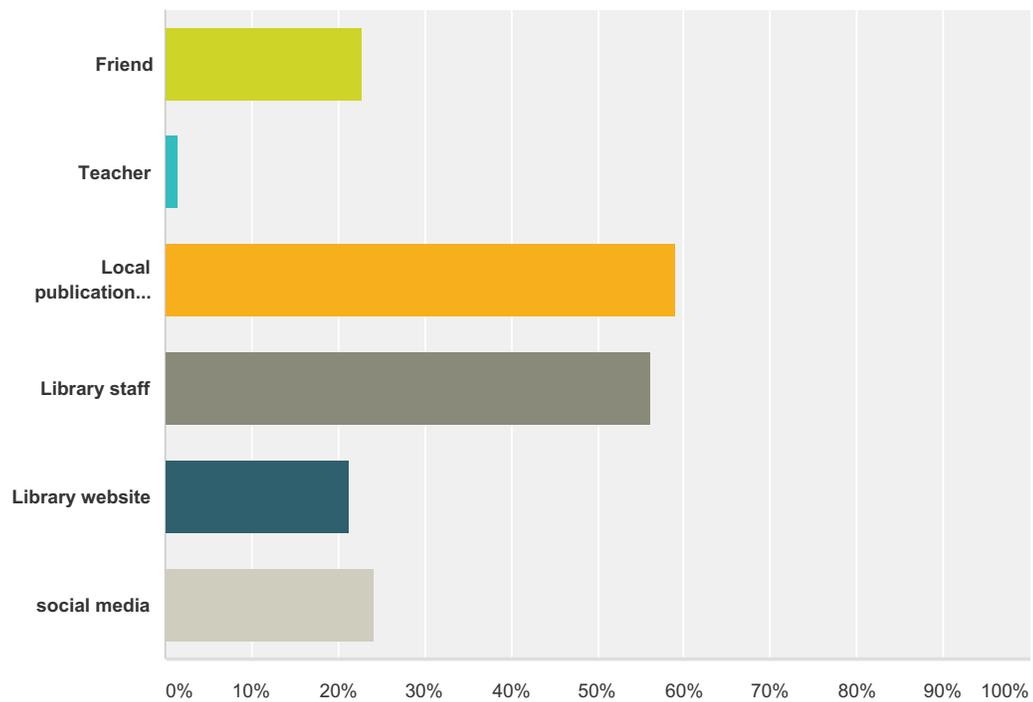
Answered: 27 Skipped: 47



Answer Choices	Responses
Family story time	33.33% 9
Children's crafts programs	37.04% 10
Read to a Dog	22.22% 6
Adult Programs	55.56% 15
Total Respondents: 27	

Q6 How do you find out what is happening at the library? (check all that apply)

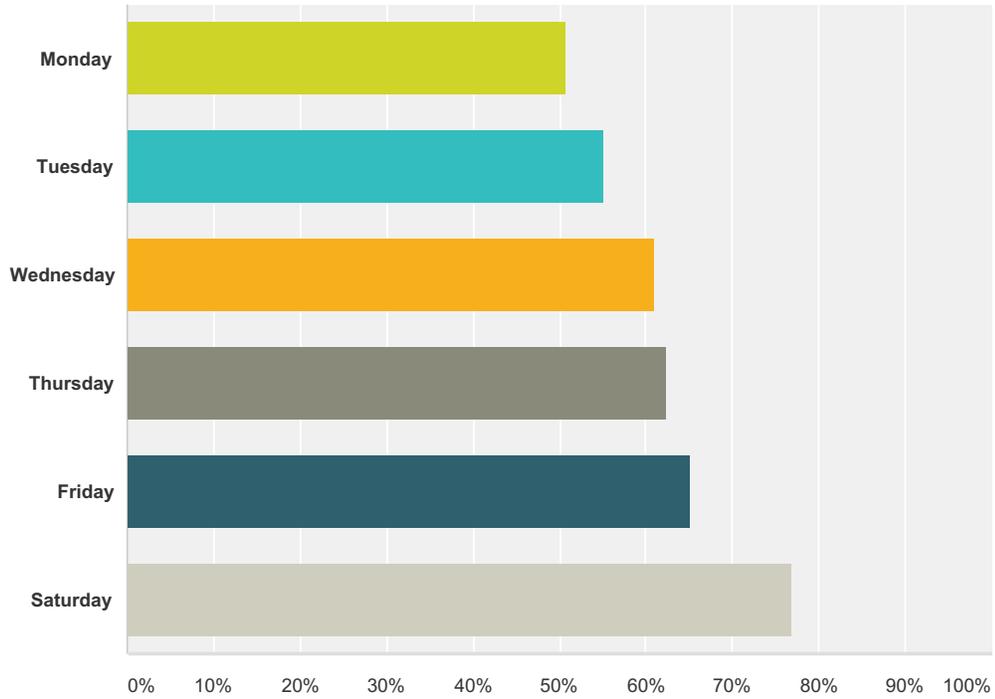
Answered: 66 Skipped: 8



Answer Choices	Responses
Friend	22.73% 15
Teacher	1.52% 1
Local publication (newspaper)	59.09% 39
Library staff	56.06% 37
Library website	21.21% 14
social media	24.24% 16
Total Respondents: 66	

Q7 What are the best days during the school year for you to use the library? (check all that apply)

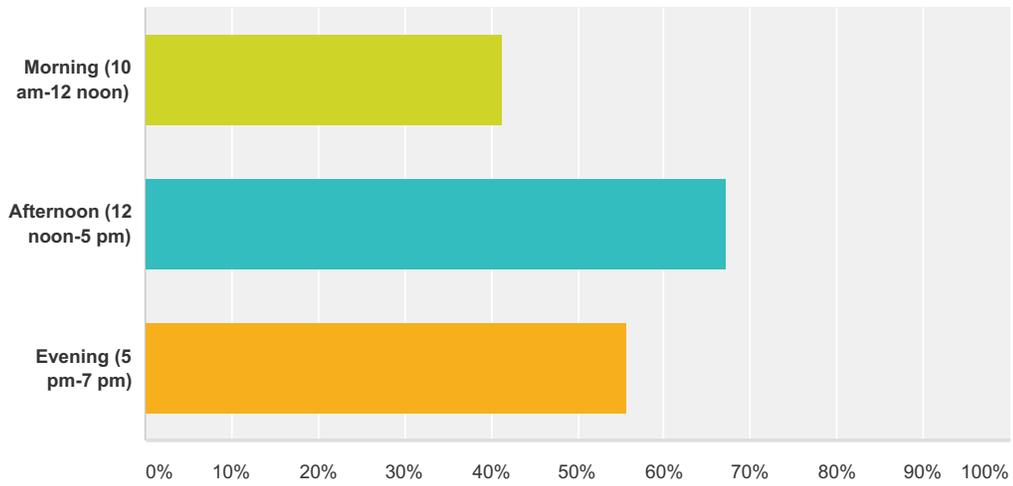
Answered: 69 Skipped: 5



Answer Choices	Responses
Monday	50.72% 35
Tuesday	55.07% 38
Wednesday	60.87% 42
Thursday	62.32% 43
Friday	65.22% 45
Saturday	76.81% 53
Total Respondents: 69	

Q8 What are the best times during the school year for you to use the library? (check all that apply)

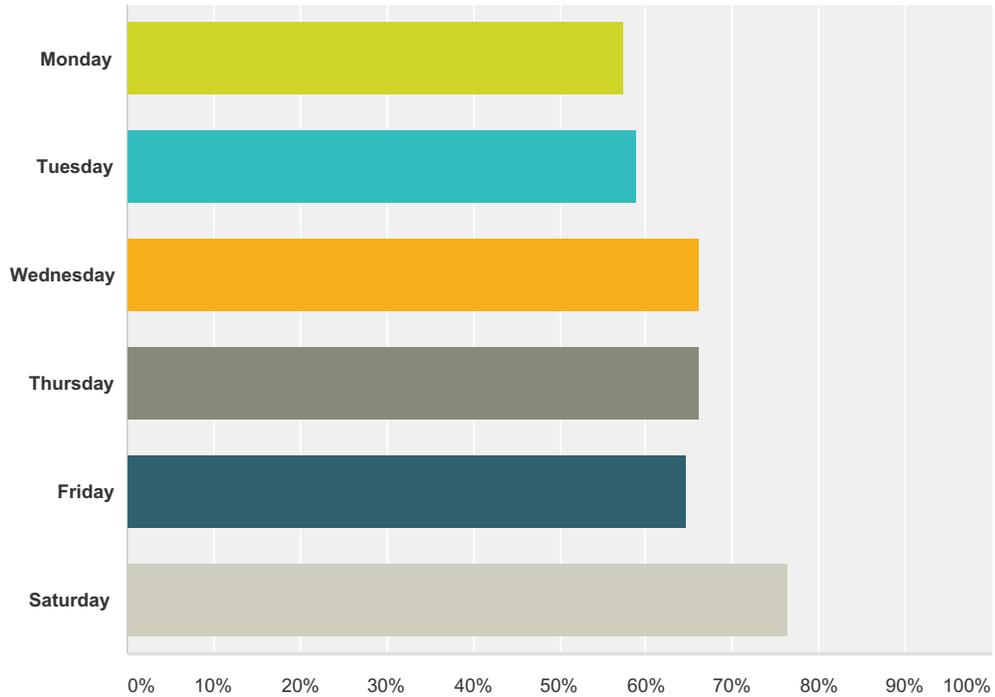
Answered: 70 Skipped: 4



Answer Choices	Responses
Morning (10 am-12 noon)	41.43% 29
Afternoon (12 noon-5 pm)	67.14% 47
Evening (5 pm-7 pm)	55.71% 39
Total Respondents: 70	

Q9 What are the best days during the summer for you to use the library? (check all that apply)

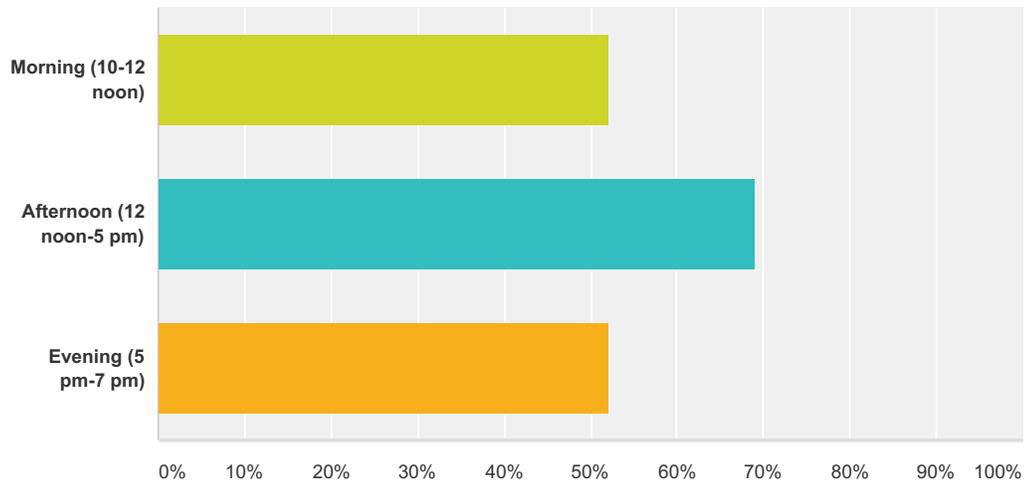
Answered: 68 Skipped: 6



Answer Choices	Responses	Count
Monday	57.35%	39
Tuesday	58.82%	40
Wednesday	66.18%	45
Thursday	66.18%	45
Friday	64.71%	44
Saturday	76.47%	52
Total Respondents: 68		

Q10 What are the best times during the summer for you to use the library? (check all that apply)

Answered: 71 Skipped: 3



Answer Choices	Responses
Morning (10-12 noon)	52.11% 37
Afternoon (12 noon-5 pm)	69.01% 49
Evening (5 pm-7 pm)	52.11% 37
Total Respondents: 71	

Q11 What could the library do to improve its services?

Answered: 45 Skipped: 29

#	Responses	Date
1	Get its act together with its new system which right now is terrible. The computers are no longer "user friendly" The Napa collection is deplorable. I wanted a travel book about Mexico City and only one could be located in the Napa collection. Shame on you. Going to the library used to be my favorite thing to do in Yountville and now I use the vets library. I've made friends with a vet who gets me materials.	5/4/2016 5:10 PM
2	The Napa County Library webpage is atrocious. It's dated, not inviting, often has outdated information such book club information, and the information posted is tiny and difficult to find. It being a county site is no excuse. Check out this county's site for an example: https://multicolib.org	4/26/2016 8:45 PM
3	Open Fridays.	4/23/2016 11:49 AM
4	Stay open as many afternoons as possible.	4/22/2016 7:42 AM
5	Wow, Ruth Barney rocks as lead librarian. I am extremely satisfied.	4/22/2016 7:14 AM
6	Open before 11 AM on Saturday	4/22/2016 7:04 AM
7	Right now, receiving holds from the system is quite slow.	4/22/2016 6:39 AM
8	Open on Fridays	4/20/2016 9:17 PM
9	Friday evening hours	4/20/2016 1:00 PM
10	Open on Friday	4/20/2016 12:58 PM
11	Programs for seniors	4/20/2016 10:27 AM
12	Be open everyday during the weekdays.	4/18/2016 11:48 PM
13	place notices on next door of events	4/18/2016 11:08 AM
14	more hours,	4/18/2016 10:34 AM
15	My husband and I work so are never able to go to the library in the mornings. We have two children (6 and 3) that love to go to the library in the afternoon and evenings. More family activities in the evening would be great!	4/18/2016 9:46 AM
16	Computer classes for adults when the library is closed to the public maybe partnering with the Town.	4/18/2016 9:36 AM
17	We have excellent library support in Yountville.	4/17/2016 10:22 PM
18	Be open more days of the week.	4/16/2016 4:20 PM
19	Stock a significantly better assortment of books	4/16/2016 3:54 PM
20	The only reason I don't visit because my days off are only on Sundays and Mondays. When I lived in Napa, I went to the library weekly. I would get books, cd's and movies.	4/16/2016 12:49 PM
21	More hours	4/16/2016 10:52 AM
22	Friday morning hours to get materials for the weekend.	4/16/2016 10:13 AM
23	Be open on fridays	4/15/2016 8:20 PM
24	Increase inventory. Since the system conversion, not enough copies of books. Not enough new books.	4/15/2016 7:45 PM
25	provide e-books and audio book downloads	4/15/2016 5:51 PM
26	Be open on Fridays	4/15/2016 5:33 PM
27	publicize the opportunities that already exist. - interaction with other libraries, features and items of interest to seniors. I found out about the Freegal music program by chance.	4/15/2016 5:08 PM
28	More information about programs in the Yountville Sun, Seems like library should participate more in Yountville Days and town special events as they are not often seen there. Support more volunteer extended hours. Open for 4 hours on Friday.	4/15/2016 5:04 PM

29	More of the top new books	4/13/2016 7:16 PM
30	Be open on Friday.	4/11/2016 5:51 PM
31	Be open every day	4/9/2016 9:32 AM
32	YTV branch doing its best but needs hours every day. NCL needs collection development and bigger book budget. Since March changes I am using Solano Library and picking up in Cordelia because NCL is severely lacking materials. Big mistake to leave consortium.	4/9/2016 8:33 AM
33	Open at 10 am instead of 11 am.	4/9/2016 5:46 AM
34	Include more programs. The Napa main branch sees to have something going on everyday. I am sure that Yountville residents would enjoy similar programs in Yountville.	4/7/2016 6:30 PM
35	Have regular hours. I have tried to visit the library several times and it was closed. I can't remember when it is open.	4/7/2016 6:25 PM
36	More regular hours. I would like to see the library open on Mondays and Fridays	4/7/2016 6:21 PM
37	be open Fridays	4/7/2016 6:18 PM
38	Keep Yountville open on Fridays.	4/7/2016 4:44 PM
39	To be open more days of the week.	4/7/2016 3:34 PM
40	open at 10:00 instead of 11:00	4/7/2016 1:06 PM
41	Be open on Fridays. And be able to get programs, news, into print media we get youngsters from Napa. Would get more if they knew about programs. Also would like some of interesting Nap main programs offered here. Maybe more informing parents/kids thru School	4/7/2016 11:43 AM
42	It is a great staff, I have used the Yountville library since it was in its old location and have always been impressed with the wonderful people that work there.	4/7/2016 9:45 AM
43	I love this branch.	4/6/2016 9:15 PM
44	Improve the interlibrary system as quickly as possible, since currently (4/6/16) book access is much diminished compared to the SNAP system.	4/6/2016 8:27 PM
45	more events for young children	4/6/2016 4:38 PM

Q12 What could the library do to better assist you with your involvement in the community?

Answered: 28 Skipped: 46

#	Responses	Date
1	I still love our librarians though! I miss Kiki who quit because they refused to help her get part time work, something perfect for a yv employee. I love the adult programs. Ruth puts together the book club. She used to be able to do more but the administration apparently nixed that. Her displays, ie hats, poetry, dia de los meurtos, RR, Spring, Xmas, crafts, etc... are all clever, whimsical, inspiring, informative, and delightful. She should be given recognition for her great work of love at the Yountville library. PShow do you determine what people in YV want/need the library because those who DON'T use it probably wouldn't fill out this survey to tell you WHY they don't use it. That's what you really need to know; how to attract NEW patrons.	5/4/2016 5:10 PM
2	Learn how to post information on your website in a way that catches the eye. Adult programming such as the adult book club should be held in the evenings, not during the day when we are working.	4/26/2016 8:45 PM
3	I'm very happy with library staff. I'm not happy at all with the new system and that the library no longer partners with St. Helena or Solano County. The library should be open more hours.	4/23/2016 11:49 AM
4	Book groups. Stay focused on language and books. I am less interested in having library resources focused on media or screen delivery of material, especially to children.	4/22/2016 7:14 AM
5	Post	4/20/2016 10:27 AM
6	better social media outreach	4/18/2016 10:34 AM
7	We would love to help the library when we are home in the evenings or weekend. We can come and clean or do a service project around town and meet our neighbors. Everyone loves books!	4/18/2016 9:46 AM
8	I already feel that it is assisting me.	4/16/2016 4:20 PM
9	Be open on Mondays.	4/16/2016 12:49 PM
10	For now, I can't think of anything. Perhaps as I get more time to participate (working less), more programs would be welcomed.	4/16/2016 10:13 AM
11	Local book club depends on adequate multiple copies of books and serious shortage since conversion to current system.	4/15/2016 7:45 PM
12	More hours and more days. I don't think about using it because it is usually closed when it crosses my mind. I'd like it to be a hub for community resources and it can't be that with such limited hours.	4/15/2016 5:51 PM
13	continue having adult as well as children's programs	4/15/2016 5:33 PM
14	We sign up for email blasts if all events going on in town & the county A one source-resource	4/15/2016 5:13 PM
15	Not much. I am already as involved as I have time for!	4/15/2016 5:08 PM
16	nothing	4/13/2016 7:16 PM
17	distribute news and programming information via Nextdoor Yountville, and other timely social media outlets.	4/13/2016 11:11 AM
18	?	4/11/2016 5:51 PM
19	YTV branch very active and friendly. NCL Library Director is on the wrong path in regard to branch needs and fund allocation.	4/9/2016 8:33 AM
20	What does the library have to do with community involvement?	4/7/2016 6:30 PM
21	I don't understand this question.	4/7/2016 6:21 PM
22	Support/publish Branch activities more often.	4/7/2016 4:44 PM
23	They are already doing a great job with this aspect.	4/7/2016 3:34 PM
24	Have events info somewhere near the front door	4/7/2016 1:06 PM
25	It already does! A wonderful asset to Town n place to mingle w Locals	4/7/2016 11:43 AM

26	No idea	4/7/2016 9:45 AM
27	More classes or informal get togethers	4/6/2016 9:15 PM
28	We need more events in Yountville, even is they move out of the library into the Community Center. There should be open mic poetry reading, author talks and book events.	4/6/2016 8:27 PM